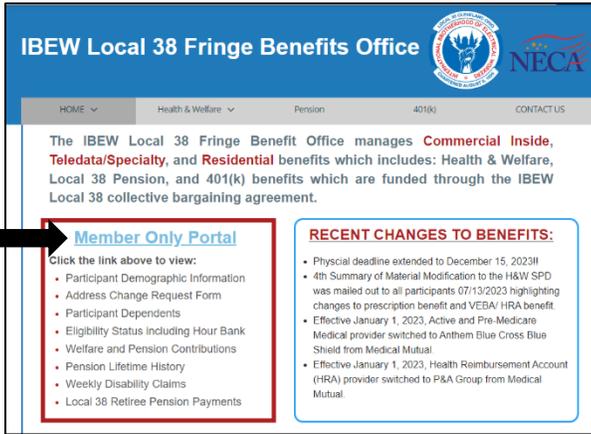


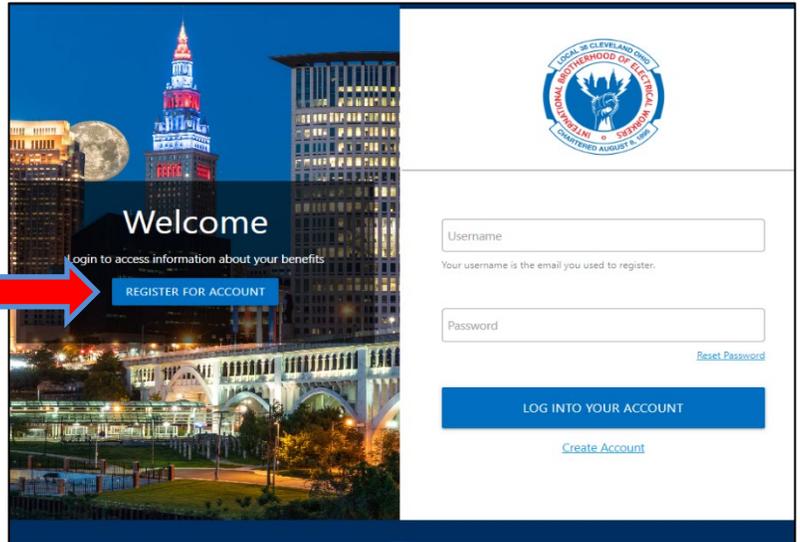
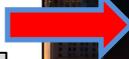
# REGISTER FOR THE MEMBER ONLY PORTAL

Call Local 38 Fund Office at 216-431-7738 if your **Account gets locked.**



Go to [www.ibew38-benefits.com](http://www.ibew38-benefits.com) and Click on the “MEMBER ONLY PORTAL” link to access the ISSI member portal.

Click “REGISTER FOR ACCOUNT”



Enter in your **personal information** and select and answer a **security question**.

Click “REGISTER FOR ACCESS”



Register for Access

[Back to login](#) [Activate](#)

Enter your information into the fields below to verify your identity and create your account. Only IBEW Local 38 Fringe Benefit Funds members can register and log into the website. Your email address will be the username you use to login.

All fields are required and must be filled out

Verify Your Identity

Last Name Social Security Number Birth Date MM/DD/YYYY

Create Your Account

Email Re-enter Email

A valid email address is required

Password must meet the following requirements

- At least one lowercase letter
- At least one capital letter
- At least one number
- At least one special character (! @ # \$ % & \* ^ & # ? etc)
- Contains 14-128 characters

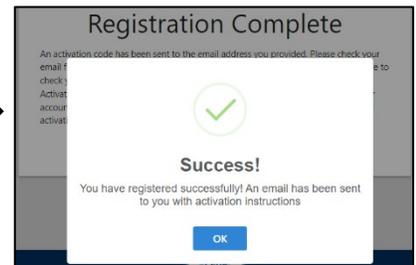
Password Re-enter Password

Security Question

Select a question Answer to Question

An activation code will be sent to the email address you provide here. You will need to use this activation code to activate your account and login.

**REGISTER FOR ACCESS**



Activation code was emailed to you from [isite@issi-webportal.com](mailto:isite@issi-webportal.com). Once received, click “**ACTIVATE NOW**” or click the link in your email.

**Thank you for registering for the Local 38 Fringe Benefit Funds Participant Portal**

To finish activating your account please use the information below and click the activate button

Username: Your email address

Activation Code: 23642518

Password: The password you set up during registration

To finish activating your website account please click on the below link:

**Activate Account**

Thank you,  
Local 38 Fringe Benefit Funds

# Activation

[Back to login](#)

\* All fields are required and must be filled out

Username:

**Username is the Email you registered with.**

Your username is the email address you registered with

Password:

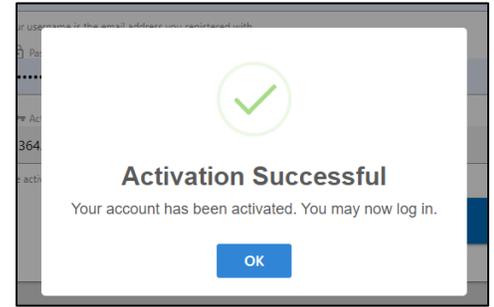
Activation Code:

23642518

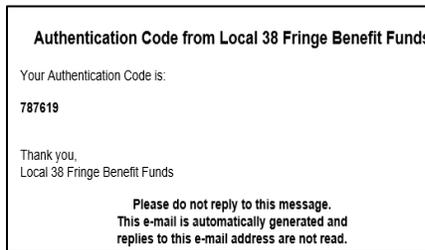
The activation code was emailed to you when you created your account.

**SUBMIT**

Enter your **Activation Code** and click **“SUBMIT”**.



Next you will be taken back to the **log-in** screen to log-in. Your email is your username. **Multi-Factor Authentication** is required **EVERYTIME** you log in. Click **“SEND EMAIL TO.....”**. You will be emailed a **verification code**.



## Login Security

### Confirm Your Identity

Multi-Factor Authentication is enabled for your account. A verification code will be sent by choosing one of the methods below. Security Codes are valid for 10 minutes. Only the most recent code is valid.

**SEND EMAIL TO R\*\*\*\*\*@IBEW38-BENEFITS.COM**

## Login Security

### Confirm Your Identity

Your Security Code has been sent to R\*\*\*\*\*@IBEW38-BENEFITS.COM. Keep an eye on your email inbox and spam folders for the Security Code to finish the login process.

You must enter your Security Code before you can log in to your account. Enter the code sent to your email address. The code will be valid for 10 minutes. Only the most recent code is valid.

Enter Security Code

Have you waited a few minutes and not received your code? [Resend code](#)

**VERIFY**

[RETURN TO LOGIN PAGE](#)

Enter in your Security Code and click **“VERIFY”**

## Agree to Terms of Use

Please read the terms of use carefully and give your assent before continuing.

### IBEW #38 FRINGE BENEFIT FUNDS PARTICIPANT PORTAL TERMS AND CONDITIONS FOR USE

Please read these terms of use carefully before using the IBEW #38 Fringe Benefit Funds Participant Portal.

By using this app/website, you certify that you have read and reviewed these Terms and Conditions and that you agree to comply with its provisions. If you do not want to be bound by these provisions, you are advised to leave this app/website immediately. IBEW #38 Fringe Benefit Funds only grants use and access to the IBEW #38 Fringe Benefit Funds Participant Portal to those who have accepted these Terms and Conditions.

Before you continue using this app/website, we advise you to read our privacy policy to get a better understanding of our practices.

You must be at least eighteen (18) years of age before you can use the IBEW #38 Fringe Benefit Funds Participant Portal (the, "Portal"). By using the Portal, you warrant that you are at least eighteen (18) years of age, and that you may legally adhere to these Terms and Conditions. The IBEW Fringe benefit Fund Office assumes no responsibility for liabilities related to age misrepresentation.

You agree that all materials, information, and services provided by the Portal are the property of the IBEW #38 Fringe Benefit Funds and the underlying health and welfare and retirement funds that it administers, its affiliates, trustees, officers, or agents, including all copyrights, trade secrets, trademarks, patents, and other intellectual property. You also agree that you will not reproduce or redistribute the IBEW #38 Fringe Benefit Fund's intellectual property in any way, including electronic, digital, or new trademark registrations. Further, you agree that any data or information that you access on the Portal is for your use only and shall not be disclosed to any person or entity without the expressed consent of the individual to whom the data or information pertains.

As a user of the Portal, you may be asked to provide private information to verify your identity before gaining access to the Portal. You are responsible for ensuring the accuracy of that information.

You agree to indemnify the IBEW #38 Fringe Benefit Fund Office and its employees, officers, directors, affiliates, assignees, agents, and subcontractors and hold harmless against legal claims and demands that may arise from your use or misuse of the Portal. In such an event, the IBEW #38 Fringe Benefit Fund Office reserves the right to select its own legal counsel. Furthermore, neither the IBEW #38 Fringe Benefit Fund Office nor any of its employees, officers, directors, affiliates, assignees, agents and subcontractors shall be liable for any damages that may occur to you as a result of your use or misuse of the Portal. The IBEW #38 Fringe Benefit Fund Office reserves the right to edit, modify, and change these Terms and Conditions at any time. We shall let our users know of these changes through electronic mail or through an updated post on the Portal. These Terms and Conditions serve as an understanding between the IBEW #38 Fringe Benefit Fund Office and the user and supersedes and replaces all prior agreements regarding the use of the Portal.

I agree to the terms of use.

**CONTINUE**

Read the **Terms of Use** and click **“I agree to the terms of use”** and click **“CONTINUE”**.

You are now **LOGGED IN!**