

# IBEW Local 38 Fringe Benefit Funds Inc.



PO BOX 6326  
Cleveland, OH 44101-1326  
Phone: 216-431-7738 Fax: 216-431-7719

IMPORTANT ANNOUNCEMENT REGARDING YOUR  
ANTHEM BLUE CROSS & BLUE SHIELD ACCESS PPO  
MEDICAL INSURANCE CARD

**New Anthem Blue Cross Blue Shield medical insurance cards  
are being mailed to you the week of February 26, 2024.**

**The new Anthem insurance card must be used  
effective March 1, 2024.**

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The health benefits have not changed, but it is **extremely important that you give each of your medical Providers the new Anthem ID card after March 1, 2024, for your medical claims to be processed accurately.** Please discard your old Anthem ID card to avoid confusion.

All dependents on the Anthem health plan will also be receiving new cards. Please inform your dependents of this change. This change **does not** affect the Optum pharmacy card.

Effective March 1, 2024, due to an update with Anthem's administrative processing, there will be a change in Anthem's Group Structure and Anthem's customer service number. The Group number on your card will be updated and the Anthem customer service number is changing to 1-833-639-1634. These changes will be reflected on the new Anthem medical insurance ID cards that are being mailed the week of February 26, 2024.

To avoid medical claim processing issues after March 1, 2024, you must present the new Anthem ID card to your medical Providers.

If you do not receive your new Anthem Blue Cross Blue Shield medical insurance card, please call Anthem at 1-833-639-1634.