

## **CONDUENT DATA BREACH**

**Who?** – Conduent is a business associate of Anthem Blue Cross Blue Sheild. Conduent, provides print mail services for outgoing correspondence, front-end digitization of inbound correspondence, and payment integrity audits.

**What happened?** – Conduent experienced a cyber incident involving data acquisition by an unknown threat actor. This incident occurred between October 21, 2024, and January 13, 2025. On December 23, 2025, Anthem determined impact to Local 38. The Conduent incident solely affected the vendor's third-party environment and did not compromise the Anthem's network or systems.

**What is next?** – Conduent mailed notices to impacted members providing 12 months of credit monitoring for free.

For more information on the breach or free credit monitoring, please call the assistance line at 1-877-332-1658 Monday- Friday 9:00 am to 9:00 pm.