MARATHON HEALTH DATA BREACH

Who? – Marathon Health provides on-site, near-site, and virtual health care to employees (and their family members) of various organizations.

What happened? – On August 24, 2026, we received an alert of suspicious activity related to one of our employee's accounts. We immediately disabled the employee's account and began an investigation with the assistance of cybersecurity professionals. The investigation determined that an unauthorized individual posing as a Marathon IT worker was able to obtain the employee's credentials, used those credentials to access a cloud-hosted application, and exported information during that access. This all occurred within a few hours on August 24, 2026. We quickly began assessing the information potentially in scope and, on September 9, 2026, validated that personal information was obtained by the unauthorized person.

What is next? – Marathon Health mailed notices to impacted members. To help prevent a similar incident from occurring in the future, Marathon Health has implemented, and will continue to adopt, additional safeguards to protect and monitor its environment.

For more information on the breach, please call the assistance line at 1-888-517-6416 Monday-Friday 9:00 am to 9:00 pm.